

**APPENDIX A**

20<sup>th</sup> August 2009

**QUALITY POLICY STATEMENT**

As the designers, manufacturers, suppliers and installers of complex hydraulic systems, actuators and control panels, K T Hydraulics Ltd aim to be recognised for quality, reliability and expertise in these fields.

It is the company's policy to:-

Supply its customers with products and services which consistently meet their needs and expectations;


Ensure the safety of our employees and that safety are engineered into all our products;

Remain in the forefront of our business field by continuing improvement and innovation in products and services;

Pursue improvement in quality and efficiency in all our activities;

To regularly monitor the effectiveness of the Quality Management Systems;

To ensure that both the customer and the company achieve a fair financial benefit from transactions following the requirement to pursue mutually beneficial supplier relationships.



**Richard Ellis**  
Managing Director